Customer Profile

Aspris – UK-based provider of specialized educational and residential care services for children and young people, serving a range of needs: autism, mental health challenges and learning difficulties with 165 residential and school service locations.

Landscape & Core Challenge

- Adopted SAP Analytics Cloud to replace SAP BusinessObjects

- Transitioning from static reporting to real-time management dashboards

- Focused on a culture of data literacy

Aspris's analytics transformation was dependent on timely, live data connectivity to Microsoft Azure, which SAP Analytics Cloud does not support. Without this live connectivity, Aspris could not adopt SAP Analytics Cloud as their analytics platform and their analytics transformation would be compromised.

APOS

Requirements

- Service managers, location managers, and regional managers need up-to-the-minute information and statistics

- Executives need to leverage real-time dashboards that show KPIs for ongoing management of operations

- Finance, HR need performance analytics on current data

Barriers

- SAP Analytics Cloud Import connectivity introduces data latency and does not meet real-time requirements

- SAP Analytics Cloud does not support direct Live connectivity to Microsoft Azure and other non-SAP data sources

Problem

SAP Analytics Cloud does not support live connectivity to Microsoft Azure. Without live connectivity, Aspris could not adopt SAP Analytics Cloud as their analytics platform and their analytics transformation would be compromised.

APOS

Customer Problem

Outcomes & Customer Success

APOS Data Gateway allowed Aspris to achieve their analytics objectives across the enterprise:

- Senior executives – current status of programs

- Operations – residential care and day schools

- Site leaders, regional managers – human resources specific to facilities and staffing

- Quality control – incident management; safeguarding vulnerable youth; real-time intervention

- Regulatory component – attendance tracking and reporting to government bodies

- Finance – key financial metrics, deep dive into spend metrics

- HR – key people metrics, agency staffing

"It's been a real success story. We've got people knocking on the door every day asking for new requirements and what else we can do in terms of real-time data. Without APOS Live Data Gateway, we wouldn't have been able to do any of this."

– Graham Soanes, Head of Data Management *Aspris*