

Customer Profile

Large multi-national financial institution focused on life & health insurance, and investment services

- Global operating units, NA primary focus
- Thousands of geographically distributed locations and advisors serving millions of customers

Landscape & Core Challenge

- SAP BusinessObjects BI 4.3, long-term commitment
- 100+ UNV universes
- 4,000+ Web Intelligence reports

Upgrade UNV universes to UNX, repoint and test Web Intelligence reports in a structured and orderly fashion

Requirements

- Upgrade universes, repoint reports and test results
- Administer upgrades across business units
- Centralize management within a dedicated team

Problems

- Limited resources make timely upgrade difficult with manual processes
- Costs of resources for manual upgrade would be significant
- Coordination of multiple business unit upgrades is difficult to manage

Barriers

- Manual Web Intelligence report upgrades are time- and resource-intensive
- Manual repointing and testing are prone to human error
- SAP conversion resources do not enable bulk upgrades

Customer Problem

Outcomes & Customer Success

With APOS Web Intelligence Migrator successfully deployed, the centralized BI team:

- Managed project time and resources efficiently
- Coordinated upgrades across multiple BI user departments effectively
- Vastly reduced cost and execution time
- Reduced technical debt and streamlined SAP BusinessObjects administration

“We were able to turn a very large and challenging upgrade project into one that we executed within a very controlled time with few resources. We completed the project well ahead of schedule, and the cost savings were dramatic.

My BI operations team and our departmental user teams experienced no disruption, and now we are well positioned for our BusinessObjects future. Thanks APOS!”

Technical Director, Data & Business Intelligence Technology