

# Customer Profile

**US Ivy League University** with multiple undergraduate and graduate schools

- 5,000+ faculty
- 20,000+ students

## Landscape & Core Challenge

- SAP BusinessObjects 4.2 SP08
- 80 UNV universes
- 50,000 Web Intelligence reports

Plans to upgrade their **SAP BusinessObjects** CMS data platform to Oracle 19c were delayed by the discovery that UNV universes are not supported in later Oracle versions.

# Requirements

- Conversion of 80 UNV universes to UNX
- Repointing of 50,000 Web Intelligence reports to the UNX universes
- Validation of repointed Web Intelligence reports

# Barriers

- Manual Web Intelligence report upgrades are time- and resource-intensive
- Manual repointing and testing are prone to human error
- SAP conversion resources do not enable bulk upgrades

# Problems


- Limited resources make timely upgrade difficult with manual processes
- Timing of database upgrade could be negatively impacted

Customer Problem

# Outcomes & Customer Success

With APOS Web Intelligence Migrator successfully deployed, this customer:

- Completed their UNX upgrade within a compressed timeline in support of their data platform upgrade
- Achieved controlled, high-speed, high-volume processing of universes and Web Intelligence reports
- Changed universe settings on reports in bulk
- Established and maintained granular control over conversion and repointing processes



*“It was especially important for this customer to find a programmatic means to convert their universes and repoint their Web Intelligence reports to the new universes. With limited resources and a compressed project schedule, they needed to ensure their conversion project would not delay their planned database upgrade.”*

- Peter Warren, APOS Account Manager