

Customer Profile

Jungheinrich AG - A top global intralogistics brand in the material handling equipment, warehousing, and material flow engineering sectors.

- Locations in 42 countries
- 12 production sites
- 6,000 service employees

Landscape & Core Challenge

- SAP BusinessObjects BI 4.3
- SAP Analysis for Microsoft Office
- BEx Broadcaster

Reporting is a critically important supply chain element for an intralogistics organization that optimizes material handling, warehousing, and material flow for its customers. Jungheinrich needed to create greater efficiency in the high-volume generation and scheduling of timely and personalized **Analysis for Office** reports to hundreds of suppliers and thousands technical employees.



JUNGHEINRICH

Requirements

- Parameter-driven, personalized scheduling of **SAP AO** reports
- Scheduling of personalized **SAP AO** reports to suppliers & technical employees
- Managed software updates to prevent downtime

Barriers

- No means to simplify bulk management of the parameters used to personalized and schedule **SAP Analysis for Office** reports
- No easy way to schedule and send personalized, strategically timed **SAP Analysis for Office** reports to 400+ suppliers and 4,000+ internal technical employees

Problems

- Supporting their internally developed scheduling solution to keep pace with a rapidly changing SAP solution landscape
- Uncertain future for **BEx Broadcaster**

Customer Problem

Outcomes & Customer Success

- Simplified SAP Analysis for Microsoft Office report scheduling
- APOS Administrator's InfoScheduler module replaces BEx Broadcaster
- Software updates managed by APOS, eliminating reporting downtime

“APOS InfoScheduler allowed us to simplify our SAP Analysis for Office report scheduling tasks and react with greater agility to new scheduling needs. We are now using it to send over 4,000 AO reports per month. It has completely replaced BEx Broadcaster for us.”

– Anke Kasch, BI Consultant, Frontend, Jungheinrich AG

